

## COMPLAINT POLICY

- If any reader, author or reviewer has any complaints against the journal, its staff, editorial board or publisher, it may be submitted to “[mohammadwasay@hotmail.com](mailto:mohammadwasay@hotmail.com)” or “[wajid.jawaid@outlook.com](mailto:wajid.jawaid@outlook.com)” through an email with a subject mentioning COMPLAINT.
- Complaints may also be submitted regarding issues related to inappropriate authorship, gift and ghost authorship; undeclared conflicts of interests, plagiarism, multiple, duplicate, concurrent publication/simultaneous submission, unethical research; fabrication/falsification of results, selective reporting; research standards violations, reviewer bias/competitive harmful acts by reviewers or any contribution to PJNS that infringes copyright or other intellectual property rights.
- PJNS will investigate the complaint and after enquiry report, PJNS will establish a decision about the complaint, which will be communicated to all relevant parties.
- Although every effort is taken to improve the standard of PJNS and to make it free from errors, however, we accept that occasionally mistakes might happen. PJNS welcomes highlighting any error or mistake to be corrected.